

July 10th, 2023

Greetings Managers,

One of your employees, Annie Hostutler, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Annie for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Annie!



Annie Hostutler, Kevin DeBroux and Caroline Ebert, Zona Cocina

## **Customer compliment:**

Thank you for:

- Being Kind
- Being Courteous
- Making people smile even when they are having a bad day

You are special and amazing!