

mspnice award

May 24th, 2023

Greetings Managers,

One of your employees, Bailey Lund, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Bailey for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Bailey!!



Zach Kobany and Bailey Lund, Barrio

Customer compliment:

I would highly recommend this restaurant. It's a great place to get a quick meal and drink. I really enjoyed the Breakfast Taco plate. Being from Texas, I was quite skeptical when I saw this on the menu. Boy was I impressed. The Tacos were perfect and served with breakfast potatoes. Nicely done! Service was probably the best part of the experience. Bailey welcomed us with a very friendly smile and helped us select just the right entree for our taste.

She kept a watchful eye on us to ensure that our meal was superb. Bailey is an excellent face for the Barrio establishment at the Terminal Two. We certainly will stop there on every trip to Minneapolis. Great job!