

# mspnice award

May 24<sup>th</sup>, 2023

Greetings Managers,

One of your employees, Brandon Brown, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Brandon for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Brandon!!



Nick Schoonover, Jacob Adam and Brandon Brown, Zona Cocina

## Customer compliment:

Not gonna lie, I wasn't planning to come here. Did though and got Brandon as my server. Best airport barkeep I have ever had! Not even a question. If you have time to be present with your bartender, they'll be present with you. Dude is a gem. Great spot. Come for the conversation if you're willing to relax and be present. It's a spot in the airport not to miss.