

July 10th, 2023

Greetings Managers,

One of your employees, Caroline Ebert, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Caroline for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Caroline!



Annie Hostutler, Kevin DeBroux and Caroline Ebert, Zona Cocina

Customer compliment:

Caroline did an amazing job.

My wife and I are both bartenders and

Caroline is the BEST!