

August 21st, 2023

Greetings Managers,

One of your employees, David Siebert, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize David for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to David!



Davied Siebert, Wild Bar

**Customer compliment:** 

David at the MSP airport is PHENOMENAL!!! He did not steer me wrong with not only drinks, but the food suggestion was SPOT ON! Do not lose this guy! In fact, give him a raise!