

# mspnice award

March 15<sup>th</sup>, 2023,

Greetings Managers,

One of your employees, Debbie Lenling, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Debbie for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Debbie!!



Debbie Lenling and Bri Newman, Twins Grill

### Customer compliments:

Debbie was fantastic. She was kind, friendly, attentive and customer centric. Thank you for the great experience. She, as well as the kitchen staff, were highly responsive/proactive regarding my food allergies.