

mspnice award

July 10th, 2023

Greetings Managers,

One of your employees, Douglas Mizener, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Douglas for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Douglas!



Douglas Mizener, G2

Customer compliment:

I had a grueling day of travel from Europe arriving very late at night, needing wheelchair assistance.

Douglas Mizener of your G2 staff was so nice, patient, and friendly it made me forget what a hard tiring day I had. I so appreciate him and I hope you do also.

Thanks, Cheryl Mosevich