

mspnice award

May 24th, 2023

Greetings Managers,

One of your volunteers, Gloria Michel, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Gloria for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Gloria!!



Jeff Prauer and Gloria Michel, Travelers Assistance

Customer compliment:

I asked for help and advice here at Terminal 1. Gloria M was extremely helpful and friendly! Travelling is such a stressful thing and I sincerely appreciate her gentle and helpful smiling personality.