

# mspnice award

May 24<sup>th</sup>, 2023

Greetings Managers,

One of your employees, Jacob Adam, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Jacob for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Jacob!!



Nick Schoonover, Jacob Adam and Brandon Brown, Zona Cocina

## Customer compliment:

Jacob and Nick were wonderful! We will come back because of them.

Please give them a raise!