

# mspnice award

May 24<sup>th</sup>, 2023

Greetings Managers,

One of your employees, Janet Hall, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Janet for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Janet!!



Janet Hall, Jet Set News

### Customer compliment:

Miss Janet was very nice. She talked to us and had a good conversation. We enjoyed meeting her. She encouraged me to pursue my dream job! So friendly to my children who both commented on her kindness. What wonderful customer service.