

mspnice award

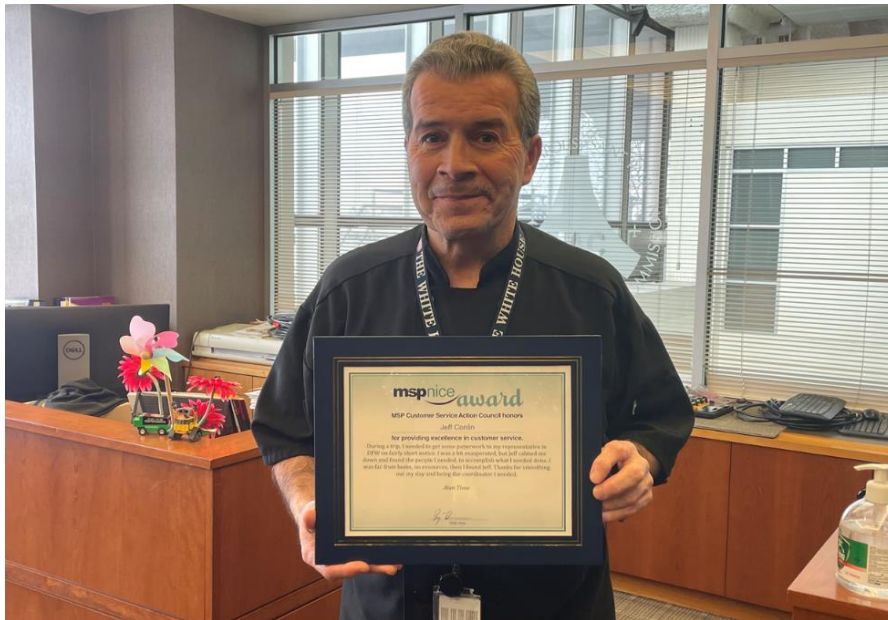
March 15th, 2023,

Greetings Managers,

One of your employees, Jeff Conlin, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Jeff for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Jeff!!



Jeff Conlin, MAC Conference Center

Customer compliments:

During a trip, I needed to get some paperwork to my representative in DFW on fairly short notice. I was a bit exasperated, but Jeff calmed me down and found the people I needed, to accomplish what I needed done. I was far from home, no resources, then I found Jeff. Thanks for smoothing out my day and being the coordinator I needed.