

# mspnice award

October 16<sup>th</sup>, 2023

Greetings Managers,

One of your employees, Kamal Hassan, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Kamal for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Kamal!



Kamal Hassan, IHS

### Customer compliment:

We had a great experience with Kamal at Icelandair check in. He was very friendly, efficient, and helpful, with a great attitude.