

July 10th, 2023

Greetings Managers,

One of your employees, Katie Sager, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Katie for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Katie!



Katie Sager, People's Organic, surrounded by colleagues!

Customer compliment:

I've had several experiences in the past few months at People's Organic and Katelin has been there every time. She is the most joyful and fun bartender and server. I only go to People's Organic at the airport because of the great staff and food. Thanks for being a day brightener in a stressful world!