

mspnice award

May 16th, 2023,

Greetings Managers,

One of your employees, Katie Sager, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Katie for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Katie!!



Katie Sager, surrounded by colleagues from People's Organic

Customer compliment:

I'm at the MSP airport and I'm observing one of your server/bartenders named Katie. I have many years of restaurant management. Let me tell you, this woman is on fire! She is fantastic with each guest and can multitask like no other! I just wanted to share with you!!

Great place!! I'll be back for sure!!