

# mspnice award

April 10<sup>th</sup>, 2023

Greetings Managers,

One of your employees, Mari Granderson-Lewis, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Mari for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Mari!!



Mari Granderson- Lewis, surrounded by Delaware North colleagues

## **Customer compliments:**

Mari helped me find great books for my three different reader children and helped me find a great book for myself. She was so knowledgeable and interesting to talk to. I bought so many more books than I would have otherwise!