

June 26th, 2023

Greetings Managers,

One of your employees, Michelle Winczewski, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Michelle for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Michelle!!



Ryan Ferris, HMS Host; Michelle Winczewski, Chili's; & Julie Foster, HMS Host

Customer compliment:

I had the pleasure of Chelle taking care of me while waiting for a flight. She was attentive and it was clear she shines at her job. Thanks Chelle!