

mspnice award

April 10th, 2023

Greetings Managers,

One of your employees, Mona Seimon, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Mona for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Mona!!



Mona Seimon and Traci Williams, Stone Arch

Customer compliments:

If you have not been to Stone Arch and been waited on by the stellar Mona and her band of adorable misfits, you do not know what you're missing. She is a consummate professional in a platinum blonde and beautifully tattooed shell. She remembers your drinks, makes an excellent Salty Dog, has extensive beer knowledge, and serves it all up with witty banter. Even with a full bar she kills the service and does it all with good humor even at ungodly hours of the morning. Top notch! And lastly, the food is quite good and clearly made with love.