

mspnice award

May 24th, 2023

Greetings Managers,

One of your employees, Nick Schoonover, was recently awarded with two MSP Nice Awards. The MSP Customer Service Action Council (CSAC) is proud to recognize Nick for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Nick!!



Nick Schoonover, Jacob Adam and Brandon Brown, Zona Cocina

Customer compliment:

*Jacob and Nick were wonderful! We will come back because of them.

Please give them a raise!

*Just amazing, gracious, kind, happy and incredibly uplifting. Bless his heart. Your company is very fortunate to have such a kind soul.