

mspnice award

June 26th, 2023

Greetings Managers,

One of your employees, Officer JT Overland, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Officer Overland, for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Officer Overland!

Customer compliments:

I don't know how much i can thank you for protecting and responding to the incident at Champlin Park Middle School and making sure the kids were safe. I also thank ACFD / Anoka Champlin Fire Department for also responding and standing by in case if there was an actual bomb.

I can't thank you all enough.

