

mspnice award

March 20th, 2023

Greetings Managers,

One of your employees, Officer Luis Oliveira, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Officer Oliveira for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Officer Oliveira!!

Customer compliments:

Officer Oliveira was my personal savior! I forgot my passport at home, and he kindly met my wife outside and returned it to me at my gate. Without his help I surely would have missed my flight.