

mspnice award

October 16th, 2023,

Greetings Managers,

One of your employees, Officer Matt Nowaczewski, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Officer Nowaczewski for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Officer Nowaczewski!

Customer compliment:

I wanted to send a courtesy call for Officer Nowaczewski. We landed at the airport, and I had an accident on the elevator and he was outstanding. He went out of his way to be helpful, he was wonderful and so very helpful. And I just thought the administration needed to know, that I have a major thank you for Officer #30.

What a great guy he is. Thanks so much!