

February 8th, 2023

Greetings Managers,

One of your employees, Paul Fudenberg, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Paul for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Paul!!



Paul Fudenberg and Phil Burke, MAC Customer Experience

Customer compliments:

Please thank Paul Fudenberg for helping me finding my father's vest.

He went above and beyond to help us and couldn't have appreciated it more!!