

mspnice award

May 3rd, 2023

Greetings Managers,

One of your employees, Paul Fudenberg, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Paul for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Paul!!



Eyoseyas Mamo, Paul Fudenberg, Tim Dakay,
and Phil Burke, MAC Customer Experience

Customer compliment:

You have a man, Paul Fudenberg, working an info kiosk on the Departures level. That man totally saved my trip. He was warm and kind and he printed off some customs documents for me that were required for my trip. That guy gets two thumbs up.

Thanks, Jeff Trei