

mspnice award

October 16th, 2023

Greetings Managers,

One of your employees, Rachel Smith, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Rachel for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Rachel!



Jennifer Risch, Hudson; and Rachel Smith & Dee Vogel, Aveda

Customer compliment:

I had the pleasure of experiencing exceptional service from Rachel. Her expertise and attention to detail made my visit truly delightful. I left feeling rejuvenated, and my skin looked amazing, which is a big deal for me.

Thank you for the wonderful experience!

Regards,
Ayeesha