

May 24th, 2023

Greetings Managers,

One of your employees, Tony Schille, was recently awarded with two MSP Nice Awards. The MSP Customer Service Action Council (CSAC) is proud to recognize Tony for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Tony!!



Tony Schille and Zach Kobany, Barrio

## **Customer compliment:**

\* \*Fantastic bartender Tony! On top of the service, super friendly and funny! Our flight was delayed, and Tony made it bearable. Of course, Bailey's & coffee helped too!

\*Tony is the single best thing about the place. I wish I could hire people that cared this much!