

May 3<sup>rd</sup>, 2023

Greetings Managers,

One of your employees, Travis Athmann, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Travis for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Travis!!



Phil Burke, Travis Athmann, and Paul Fudenberg, MAC Customer Experience

## **Customer compliment:**

Travis Athmann goes above and beyond. He transported me via wheelchair when nobody else was able to do it, so I could make it to my shuttle to get back home.

Thanks very much Travis. They are lucky to have you as an employee.