

mspnice award

March 15th, 2023,

Greetings Managers,

One of your employees, Vickie Baker, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Vickie for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Vickie!!



Jason Flooding and Vickie Baker, HiLo Diner

Customer compliments:

We are traveling today and happen to stop in at the Hi-Lo Diner, and I just want to say we had the greatest time with Vickie and Jason. They totally blew us away with not only great service but also great food. They absolutely went above and beyond for me, which is saying something, because I never give reviews, but I feel they deserve it. I just want to say thank you to Vickie and Jason for the outstanding service.