

mspnice award

April 10th, 2023

Greetings Managers,

One of your employees, Yonatan Tafesse, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Yonatan for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Yonatan!!



Yonatan Tafesse, MAC Customer Experience

Customer compliments:

I was experiencing trouble with my transport arriving. Yonatan at the transportation information desk was extremely helpful to me several times, going as far as phoning the transport company to find out where they were and when the next transport would arrive. I'm very thankful for his kindness and pleasant disposition.