

mspnice award

May 24th, 2023

Greetings Managers,

One of your employees, Zufan Aragie, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Zufan for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Zufan!!



Zufan Aragie, Adventure North, surrounded by Delaware North colleagues

Customer compliment:

Zufan went above and beyond for me. I went into the store to buy a shirt. I noticed that the shirt was wrinkled. Zufan took notice and took the shirt into another store to have it steamed. I would like to say thank you for all the hard work. This made my day as I needed the shirt for a meeting.

Thank you!