

Customer Service Action Council

MSP SERVICE PROFESSIONAL AWARD

September 18, 2013

Greetings Managers,

Two of your volunteers, Barb Moen and Sue Berres, were recently awarded with an MSP Service Professional Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Barb and Sue for their outstanding commitment to customer service at MSP.

Our thanks go out to them on behalf of the Metropolitan Airports Commission, CSAC, and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Barb and Sue!

Way to go!

Linda Lewis, MAC
Facilities
Supervisor with
Travelers Assis-
tants, Sue Berres
and Barb Moen



CUSTOMER COMPLIMENT

Barb Moen and Sue Berres provided outstanding customer service. Both Sue & Barb are knowledgeable, professional, kind & very helpful. Thank you for superb service.

-Sharon Jozsa