

mspnice award

March 19, 2014

Greetings Managers,

One of your employees, Officer Adam Snedker, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Adam for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Adam!



Les Ellesson, Assistant Manager, MAC Facilities with Officer Adam Snedker, MSP Airport Police

★ Customer compliment:

This is a note of thanks to Officer Snedker in your Minneapolis Airport Police Department. We had a problem with something left in our rental car. Officer Snedker was very polite, courteous, considerate and helpful to us. It is refreshing to know there are still people out there willing to be so helpful. Many thanks.

-Ms. Connolly