

mspnice award

March 27, 2014

Greetings Managers,

One of your volunteers, George Rear, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize George for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats George!



Rick Valentino, MAC, Assistant Manager, T2 Airline Operations; George Rear, Travelers Assistant; Kevin Griffin, T2 Operations Coordinator and Dan Foster, Assistant Airport Director/Airline Operations

Customer compliment:

George Rear, a trainee at your Information Booth in Terminal 2 outside Baggage Claim Carousel's C/D and inside Door 8 was great!!

I was looking for Executive Express and thought I had been to both terminals - George was gentle and kind, with a great sense of humor and so knowledgeable! Much appreciated. Thanks!

- Patricia Reisdorf