

mspnice award

April 24, 2014

Greetings Managers,

One of your employees, Jack Fisher, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Jack for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Jack!



Dan Foster, MAC Assistant Airport Director/Airline Operations, Jack Fisher, Sun Country Airlines, with Sun Country Airlines Sr. Manager, Ana Melo and Central Baggage Supervisor, Dawnette Arionus

Customer compliment:

I wanted to say thank you to Jack Fisher, who handled my problem with alacrity. I am most appreciative of his efforts and Sun Country's lost and found system. It is the most effective of any airline I fly.

-Catherine Babcock