

mspnice award

April 28, 2014

Greetings Managers,

One of your volunteers, Seth Schulz, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Seth for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Seth!



Seth Schulz, Travelers Assistance

★ Customer compliment:

We are very satisfied with the service we received from Seth at the Airport in Minneapolis, MN. He was courteous and very helpful in getting us to our destination for a shuttle bus. Many thanks to him, and to all who put their time in as an assistant to people. Thank you, Seth!

-Ken and Kathleen Cisar