

mspnice award

April 28, 2014

Greetings Managers,

One of your volunteers, Lynn Dexter, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Lynn for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Lynn!



Lynn Dexter, Travelers Assistant with Shannon Gale, Assistant Manager, MAC Facilities

Customer compliment:

Nikki and Lynn were so helpful. I left my hat before a sunny trip at the bag drop. They went out and retrieved it for me and were so kind about it. Great Job!

- Colene Blank