

mspnice award

April 30, 2014

Greetings Managers,

One of your employees, Kenneth Wolf, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Kenneth for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Kenneth!



Arlie Johnson, Assistant Airport Director, Landside Operations, Kenneth Wolf, PrimeFlight Aviation Services and Jeffrey Cook, Sr. Manger, PrimeFlight Aviation Services

★ Customer compliment:

Two customer compliments:

Skycap, Kenneth Wolf, is wonderful! He has helped me many times as I shepherd a large group for a medical mission to Haiti. The curbside service is so helpful and this Skycap gentleman is friendly, efficient, and very helpful!

-Dianne Pizey

Ken was so sweet and helpful and happy! He made my day! Thanks!

-Trina Vaughan