

mspnice award

May 2, 2014

Greetings Managers,

One of your employees, Dawnette Arionus, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Dawnette for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Dawnette!



Sun Country Airlines award winners Dawnette Arionus, Ana Melo, Crystal Arms and Jill Nystedt with Scott Skramstad and Dan Foster, MAC Airline Operations

Customer compliment:

We are in receipt of your check for our crazy baggage adventure last November. We greatly appreciate the reimbursement of our expenses. Your attention to this has gone a long way in raising our opinion of Sun Country Airlines. Again our thanks!

-Karen and Pat Sample