

mspnice award

May 9, 2014

Greetings Managers,

One of your volunteers, Sally Schlosser, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Sally for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Sally!



Sally Schlosser, Travelers Assistant with Les Ellesson, Assistant Manager, MAC Facilities

Customer compliment:

Terminal 2 - Sally was so helpful. We were fresh from Texas.

-Eileen Corson