

mspnice award

May 29, 2014

Greetings Managers,

One of your employees, Chris Kirby, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Chris for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Chris!



Jeffrey Cook, Sr. Manager, PrimeFlight Aviation Services, Chris Kirby, PrimeFlight Aviation Services and Jeff Nawrocki, Assistant Director of MSP Operations/Facilities

Customer compliment:

Chris Kirby was very friendly and helpful. It was a long push to go from the concourse to the taxi stand, but he was cheerful and brisk. Thank you for excellent service.

- C. Malde