

mspnice award

June 6, 2014

Greetings Managers,

One of your employees, Murcedes Richardson, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Murcedes for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Murcedes!



Murcedes Richardson, Alaska Airlines with Phil Burke, Director of MSP Operations

Customer compliment:

Murcedes was very nice and attentive!

-Jose Chacon