

June 3, 2013

Greetings Managers,

One of your employees, Andrea R., was recently awarded with an MSP Service Professional Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Andrea for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC, and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Andrea!

Way to go!

Arlie Johnson, Assistant Airport Director, MAC Landside Operations and Steve Holes, Assistant Manager Passenger Services With Andrea Reis



CUSTOMER COMMENT

Andrea was very helpful with helping me find my car. She took the time to call and check for my license plate. Also wrote down where my car was located and how to get there. She is a very knowledgeable, well-prepared employee.

-Stefon Jones