

mspnice award

June 27, 2014

Greetings Managers,

One of your employees, Elviar Harvel, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Elviar for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Elviar!



Jeff Courteau, MAC Manager, Parking Systems with Passenger Services Assistants, Billy Todd, Andrea Reis, Travis Athmann, Heidi Sagerer, Elviar Harvel and Cynthia Stevenson

★ Customer compliment:

Today I received great service from Elviar Harvel. She was very professional and made everything easy for me. Elviar helped me buy a ticket to Chicago. She also took me to Hotdish and all the way to my gate. Elviar is a great asset to your company. I really appreciate it. Thank you very much Elviar!