

mspnice award

June 27, 2014

Greetings Managers,

One of your employees, Cynthia Stevenson, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Cynthia for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Cynthia!



Jeff Courteau, MAC Manager, Parking Systems with Passenger Services Assistants, Billy Todd, Andrea Reis, Travis Athmann, Heidi Sagerer, Elviar Harvel and Cynthia Stevenson

Customer compliment:

Cindy Stevenson and Dave Schouvieller went above and beyond to retrieve my cell phone that I left in a taxi. Their efforts made it possible to have my phone returned, which gave me back so much personal information and photos! I commend their efforts and service! Amazing!!

-Heather Wilson