

# mspnice award

July 14, 2014

Greetings Managers,

One of your employees, Rita Walker, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Rita for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Rita!



Jeff Nawrocki, MAC, Asst. Director, MSP Operations/Facilities with Rita Walker, Travelers Assistance

★ **Customer compliment:**

Rita, helped me greatly. A true volunteer to help people.