

mspnice award

July 14th, 2014

Greetings Managers,

One of your employees, Vicky Kent, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Vicky for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Vicky!



Vicky Kent with Travelers Assistance

★ Customer compliment:

Vicky K. provided such good service and care, she deserves an award – Honestly!