

# mspnice award

August 4<sup>th</sup>, 2014

Greetings Managers,

One of your employees, Joye Schutte, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Joye for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Joye!



Joye Schutte, Travelers Assistance, with Linda Lewis, MAC Supervisor, Facilities Management

## ★ Customer compliment:

Joye Schutte, Traveler Assistant, Baggage Claim Area 2 was really positive and helpful for me and with a nice smile.

Many thanks.