

mspnice award

September 23rd, 2014

Greetings Managers,

One of your employees, Dale Numelin was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Dale for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Dale!



Shannon Gale, MAC Assistant Manager, Facilities with Dale Numelin, Travelers Assistance

★ Customer compliment:

Dale Numelin really truly saved the day for me at Travelers Assistance. My grateful appreciation for his offering to help in many ways (letting me use his cell phone, etc.) in such a pleasant way.

What a help in my predicament!