

mspnice award

October 20th, 2014

Greetings Managers,

One of your employees, Chidan Doobay, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Chidan for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Chidan!



Naquandra Peterson MAC Facilities, with Chidan Doobay,
MAC Community Service Officer

★ Customer compliment:

I want to express gratitude to CSO Chidan Doobay for displaying an excellent level of customer service when I arrived at MSP Airport. I was in need of a wheelchair when I arrived here and have always had a bad experience in getting assistance. When I was dropped off at Upper Door 2 Handicap Transfer Zone, Chidan took the time to personally assist me in getting a wheelchair and ensured that I got to where I needed to go without trouble.

I wanted to take a minute to call and thank Chidan for giving me a great Airport experience!