

mspnice award

January 9th, 2015

Greetings Managers,

One of your volunteers, Dave Steenson was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Dave for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Dave!



Les Ellesson, MAC Assistant Manager, Facilities, with Dave Steenson, Travelers Assistance, and Phil Burke, MAC Director, MSP Operations

★ Customer compliment:

Steve Winnick and Dave Steenson

Awesome! Really Caring People!

Love Y'all- thanks for help finding wallet.

God Bless you Both!