

mspnice award

January 27th, 2015

Greetings Managers,

One of your employees, Austin Greene, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Austin for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Austin!



Frederic Estes, Estes Gifts & News; Isabella Rhawie, MAC Manager, Concessions & Business Development; Austin Greene, Blu Wire; and Becky Zwart, Estes Gifts & News

★ Customer compliment:

Austin was so very helpful! He patiently showed me the benefits of different phone cases and helped me make an informed decision. His customer service skills are to be commended. Great job!

*Thank you,
Angela*